

A SYSTEM AND METHOD FOR INTELLIGENT SCRIPT SWAPPING

ABSTRACT

A method for providing data collection from a client at a data collection mechanism, the method includes collecting from a client a first portion of data at a
5 first data collection mechanism using at least a portion of a first script comprising one or more queries for information to the client. The method also includes associating the client with a second data collection mechanism based at least in part on an event associated
10 with the client's interaction with the first data collection mechanism. After associating the client with the second data collection mechanism, collecting from the client a second portion of data using a second script, wherein the second script comprises at least one query
15 for information not yet presented to the client by the first script.